

TOWN OF WINCHENDON



Approved: 8/18/2020
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AUG 18 2020

WINCHENDON TOWN CLERK

Master Plan Committee

Telephone (978) 297-5414

Meeting Minutes
July 29, 2020

Meeting held via zoom:

Meeting ID: 990 0743 7125

Passcode: 4602829

Members Present: Elaine Mroz, Co-chair, Jane LaPointe, Jill
Sackett, Co-chair, Staff: Tracy Murphy, Nicole Hobelis

Meeting called to order: 2:07pm

Minutes: There were no minutes presented.

Public Marc Dowart (M)

Chapter Revisions: The Draft Master Plan as presented to the committee is attached to these minutes for reference. The Committee reviewed edits based on comments in red text. Notes reflecting that discussion are included on the attached document.

Discussion included:

Vision Statement

Lengthy conversation about different views about the vision statement

Jane: Vision statement should be tangible.

Elaine: Build optimism into the vision, we need people to believe in themselves and the vision. Change Jill's words to how do we want the people to feel about the town.

Jill: "Winchendon is a town embracing its enduring heritage of craftsmanship, entrepreneurial spirit, civic engagement and sense of community - abundant in culture, recreational opportunities, and natural beauty...a place where all are proud to call home."

Jane: everyone works together, shared sense of belonging, proud to call home, opportunities abound is a suggestion to the master plan.

Jane: When the vision is working we have a neighborhoods, businesses and people are well off they flourish.

Jane: Key Challenges we face and the vision are there; making it happen requires the implementation of the master plan.

Public comment will be interested in what they have to say once it gets released thru public hearing.

The committee was made aware of award of \$130,000 COVID-19 grant. We are awaiting contract creation and signatures.

The town will have to make funding decisions going forward due to the pandemic

We are waiting for Tracy to be present at the next meeting to talk about timing changes. Jane will be working on the community and well-being chapter. Jill will send out revised vision statement to group.

Next Meeting: August 4, 2020 at 2pm via ZOOM format.

Meeting Adjourned: 3:09pm

Respectfully Submitted:
Nicole Roberts, Land Use Coordinator

8/18/2020 Minutes approved via Zoom meeting

(NR)

8/13/2020
printed on



8/29/2020

Our Plan

Why Plan?

A Master Plan guides a community's growth and development over a period of one to two decades. It establishes the community's vision and priorities, identifies actions, and provides a framework for decision making. The Master Plan forms the basis of the town's local zoning and development regulations, and it informs decision makers, such as town boards and staff, as well as residents and businesses, about these goals and measures. The Master Plan can also help secure grants and funds to support projects and services that are important to Winchendon.

"The more a community does to enhance its distinctive identity, the more reason there is to visit and invest there." — Michael Chester Foster and Susan Fisher, in the Urban Land Institute

Why Plan Now?

Characteristics and trends have changed since the last Master Plan was adopted in 2001. Subsequent revisions in 2005 and 2007 updated the plan with notes on the progress, but did not make substantive changes to the plan's core goals and strategies.

The 2001 plan predicted population growth from 4,811 to 18,000, but as of 2017, Winchendon's population was not even half that level, at only 10,716. The plan did not anticipate the significant shift in population toward an older population, and an increase in growth of larger, single family households with children. This shift has not only provided pressure on increased services and established programs for all vulnerable populations.

With much of the data and assumptions out of date, and many of prescribed actions no longer relevant to the community, it is time to reassess the community's trends toward an older population and an increase in growth of larger, single family households with children. The information gathered will provide guidance on increased services and established programs for all vulnerable populations.

With much of the data and assumptions out of date, and many of prescribed actions no longer relevant to the community, it is time to reassess the community's trends toward an older population and an increase in growth of larger, single family households with children. The information gathered will provide guidance on increased services and established programs for all vulnerable populations.

Key Challenges We Face

- Engaging all community stakeholders
- Improved quality of life
- Growing in a way that honors the past
- Aging and outdated infrastructure
- Develop & support a sustainable local economy
- Attraction and retention of families and youth

Vision

Winchendon will be a town where everyone works together to uphold the unique character and foster a shared sense of belonging - where natural beauty and agricultural resources are preserved, neighborhoods flourish, businesses and people thrive and recreational opportunities abound - a place where we are proud to call home!

Making It Happen

The greatest strength of this plan is the potential to galvanize the community. Acknowledging our community's vision and addressing these challenges requires the active participation of all the citizens of the town. The implementation of all the chapters of the Master Plan will require it to be a team effort, strategic, accurate, and timely in getting things done.

Timing

The timing is right for the completion of a strategic long-term plan by the following timeline:

- Outgoing: fundamental tasks that establish the operating environment for the plan
- Short Term - Actions that have low risk and/or certain reward. 0 - 2 years
- Medium Term - Projects that take longer to achieve, need ongoing planning, or may require significant investment. 3 - 10 years
- Long Term - Projects that require sustained, heavy-duty effort and significant investment. 10+ years

Public participation is KEY to the town realizing the goals that will ultimately bring the vision to life and sustain it well into the future.

Embrace heritage & move forward
build off of things we are
dissatisfied with
learned a lot of history! fresh impression

Philanthropy doesn't fit
Elaine is sub w/ community
true heart
L sometimes that is some \$
people

Vision: Jane most are
precise - called Tangible
image - DNA - core values
Goal? Tangible, what will
it look like
Ours is diffent -
Ours should be concise &
tangible.

Craftsmanship - introf.
spirit - pop, what are
the aware of? Embrace?
How relevant is it

Our Town

Our Land

The Town of Wrentham encompasses 44 square miles. In the 19th century, Wrentham began to grow as a manufacturing town that relied on water power for mills beginning with the development of the Wrentham Falls. Developments began to cluster in small villages within the Town's borders, each surrounding a mill. At the peak of its industrial prosperity, Wrentham was home to the internationally-renowned Converse Toy Company giving the Town its nickname, "Toy Town." It was during that era that Wrentham's name was changed from Wrentham to Cushing due to its present location.

Farmlands, forests, and farm fields still comprise the prevalent pattern of development in Wrentham. However, the town has experienced sprawling suburban residential growth in recent years. Efforts have been made to better develop and protect lands through smart growth, state and private acquisitions and development restrictions.

Our People

As of the most recent American Community Survey (2013-2017) estimates, the Town of Wrentham is home to 16,739 residents. The town's population continues to grow at a faster rate than both Wrentham County and the Commonwealth of Massachusetts. In recent decades, the town's population has been growing steadily. In 1970, the average age in Wrentham was 31.0 years old; the average age has shifted by more than 10 years to 41.3 years old.

There are an estimated 3,858 households in Wrentham, with an average household size of 3.49 persons. Approximately 70% of households consist of individuals aged 18 or older, 2.7% are female single-parent households, and 40.7% of households have at least one resident over the age of 60.

In 2000, and 2010, residents identified as Hispanic or Latino. Similarly, residents identifying as African American alone, from 77 (0.4%) to 109 (0.6%) from 2000 to 2017.

Our Economy

According to the most recent American Community Survey (2013-2017), the median household income is \$44,339 in Wrentham, placing it between the state (\$74,167) and national household income levels (\$37,652).

The top five largest employing industries in town are educational services, trade, transportation, and utilities (30.5% of total employed), manufacturing (11.1%), health care & social assistance (10.8%), retail trade (10.2%), and accommodation & food services (9.5%).

While the town has experienced sprawling suburban residential development, there are many vacant properties in the business areas that could be developed. The town also contains several large tracts of state-owned open space, including the Lake Quinsigamond State Forest and the Wrentham State Forest, which are open to the public for camping, hiking and other outdoor recreation. There are also numerous recreation opportunities where one can enjoy the scenic resources throughout Wrentham such as the Newell Conservation Area and the Wrentham Community Park. These places attract people from surrounding communities that add to supporting the local economy.

Our Process

The Wrentham Planning Board appointed an Townwide Master Plan Committee. Members brought with them perspectives shaped by a wide variety of professional and volunteer experience and were able to speak as experts in their field and as members of the community. The Committee sought to generate excitement and enthusiasm, provide timely and useful information, and promote broad and diverse participation by holding workshops, interviews, public meetings, and webinars in an attempt to reach out to people representing all sectors of Wrentham's population.

This plan chapter includes a summary of the topic and a discussion of the process and implementation. The topical chapters are:

- Land Use
- Open Space and Recreation
- Economic Development
- Housing
- Historic and Cultural Resources
- Transportation
- Service Facilities
- Health & Well-being
- Communication & Engagement
- Implementation

Land Use

Background

77% of Wrentham's land area is still undeveloped open space or forest. Of the undeveloped land, 50% is owned by the state and is permanently protected from development. The Otter State Forest and the Lake Quinsigamond State Forest are shown in Figure 2, lot of land open for potential development in the future.

The majority of Wrentham's growth in the past ten years has been in residential areas, particularly along major state and federal routes. Only a small portion of the town's land is zoned for commercial or industrial uses.

When making decisions about future land use, town officials must balance the need for a community that can have large enough to support its population while maintaining a rural feel with the need to protect Wrentham from development that its commercial and industrial sectors do not grow and increase their contribution to the town's tax base. This is a challenge to find a large percentage of the Town's annual budget. The right mix of commercial and appropriate development

will help ease the burdens on local businesses while creating jobs and expanding Wrentham's economy. Decisions about planning should follow the principles of Good Growth principles which consider open space, historic preservation, and housing – in future planning.

Land Use Goals

LU 1: Identify areas in town suitable for expanded or new commercial or industrial development and encourage compact, mixed-use development in downtown Wrentham.

LU 2: Encourage agriculture and green living.

LU 3: Preserve Wrentham's existing open space resources.

LU 4: Encourage and promote new and existing recreational opportunities for residents and visitors.



Goal	Strategy	Implementation & Timeline	
LU 1: Identify areas to be more suitable for expanded or new commercial or industrial development and encourage mixed-use, mixed-density development to diversify Winchendon.	Strategy LU 1.1: Hold a public meeting where boards, committees, departments and the public get together to discuss ideas.	Medium-term	
	Strategy LU 1.2: Be proactive about preserving historic structures.	Ongoing	
	Strategy LU 1.3: Encourage the existing zoning while supporting the Planned Development zone's goal of a stable, mixed-use development.	Short-term	
	Strategy LU 1.4: Propose updated zoning bylaws and regulations.	Medium-term	
	Strategy LU 1.5: Increase development density by supporting off-street lot sizes and allowing more than one building per parcel.	Medium-term	
LU 2: Encourage agriculture and green living	Strategy LU 2.1: Continue pursuing competitive grants under the Town's Green Community designation.	Ongoing	
	Strategy LU 2.2: Encourage agriculture as an industry.	Ongoing	
	Strategy LU 2.3: Provide education among town residents about everyday sustainability practices.	Ongoing	
LU 3: Preserve Winchendon's existing open space resources	Strategy LU 3.1: Consider partnerships with conservation organizations such as Mass Audubon, North Country Land Trust & Mt. Grace.	Short-term	
	Strategy LU 3.2: Consider participation in the State Comprehensive Preservation Act (CPA) program. The CPA allows municipalities to raise money through a tax surcharge, with state matching funds. Funds can only be used for open space, historic preservation, affordable housing and outdoor recreation.	Short-term	
LU 4: Encourage and promote new and emerging outdoor recreation opportunities for residents and visitors	Strategy LU 4.1: Evaluate opportunities to promote Winchendon's facilities and attract visitors.	Ongoing	
	Strategy LU 4.2: Consider participation in the State Comprehensive Preservation Act (CPA) program. The CPA allows municipalities to raise money through a tax surcharge, with state matching funds. Funds can only be used for open space, historic preservation, affordable housing and outdoor recreation.	Short-term	

Open Space

Background

Winchendon's current patterns of open space and development reflect the historical periods of agriculture and industrial production based on forest products and minerals available at the time of settlement. These historic waves of development were shaped by a landscape rich in timber, stone, and soil, which provided the foundation for Winchendon's early rural landscapes and relative affordability is attracting housing developments to serve people who work in the greater Worcester and Boston areas and suburban commutes due to the availability of large tracts of land.

While some farms and less available open land have left the landscape, many agricultural resources, facilities, and conservation land will be needed to sustain Winchendon's traditional agricultural and natural resource-based open space. Townpeople have sought the lack of public access to the River and the ponds to Town, and of park access to developed lands and green spaces come in the Town because more resources.

Like Winchendon's neighbors, there is a growing population of seniors and young are a group of people that are often underrepresented in healthy activities in addition to organized sports.

Open Space Goals

- OS 1: Continue to protect the quality and quantity of water resources.
- OS 2: Conserve open space resources and connect them with recreation facilities.
- OS 3: Improve Town programs and capacities, including expand the scope of Town recreational programs, facilities, and personnel.
- OS 4: Increase townpeople's and visitors' access to and enjoyment of open space resources.

Welcome to Winchendon Community Park

Goal	Strategy	Implementation & Timeline	
OS 1: Conserve and protect the quality and quantity of water resources	Strategy OS 1.1: Encourage upgrading or replacing failed septic systems and wastewater treatment systems.	Ongoing	
	Strategy OS 1.2: Protect the quality and quantity of natural resources by continuing to improve enforcement of regulations.	Ongoing	
	Strategy OS 1.3: Protect surface and below-ground water supplies.	Ongoing	
OS 2: Conserve open space resources and connect them with recreation facilities	Strategy OS 2.1: Identify and protect under agricultural and forestry property programs, and consider the community's interests.	Short-term	
	Strategy OS 2.2: Promote outdoor recreation and management practices to protect natural resources and support outdoor recreation.	Ongoing	
	Strategy OS 2.3: Expand North Central Pathway and Town trails.	Long-term	
	Strategy OS 2.4: Identify areas for natural and open space habitats, including connecting resources to NCP and other resources.	Short-term	
	Strategy OS 2.5: Seek to acquire properties to improve diminished open space and recreational opportunities, such as paved parks and highly visible locations.	Medium-term	
	Strategy OS 2.6: Develop a network of neighborhood and school playgrounds and related areas.	Ongoing	
	Strategy OS 2.7: Continue to expand the availability of unique fields and other resources, including a formal survey of the existing community's related financial budget.	Ongoing	
OS 3: Improve Town programs and capacities	Strategy OS 3.1: Convene to reassess needs of all resources for services and resources, and develop specific programs to meet need.	Medium-term	
	Strategy OS 3.2: Identify funding needs for maintenance and programs.	Medium-term	
	Strategy OS 3.3: Prioritize acquisition needs.	Short-term	
	Strategy OS 3.4: Support inclusion of additional land acquisitions.	Ongoing	
	Strategy OS 3.5: Provide increased access to open lands in town.	Medium-term	
	Strategy OS 4.1: Promote increased access to open lands in town.	Medium-term	
	Strategy OS 4.2: Clean up Whaley Pond and pursue efforts to develop recreational opportunities at the Pond.	Medium-term	
	Strategy OS 4.3: Increase awareness of the value of the Town's natural resources.	Ongoing	
	Strategy OS 4.4: Identify necessary assessments and site improvements for	Ongoing	

Economic Development

Background

Wichita is a wealthy community in terms of its natural, cultural, and human resources and these beautiful resources, Wichita has many economic challenges it is present and past. Wichita's challenges include: supporting and local employment opportunities, low incomes, and a competitive business environment. It is located in Southern New Hampshire.

Race to meet those challenges requires that all of Wichita's citizens be involved in the business and life of the Town. Economic development planning should seek to build on what is available and identify the unique assets and skills resources, potential for a recession-proof economy, and links to a region with other economic opportunities.

Recreation and tourism can act as catalysts for commercial, economic, and community development. In addition, Wichita's position as a regional agriculture community can serve as a food hub economy that can be an expansion of agriculture. Agriculture includes new and farms but also added value products from food processing and value added pushes thinking beyond the notion of agriculture as exclusively "farms."

Wichita's overall goal is to develop an environment friendly economy that provides a wide range of economic opportunities and employment for all of its residents.

Goals

ED 1: Ensure regular, ongoing, and effective communication between current and prospective businesses and Town governmental offices	
ED 2: Relocated and retained downtown Wichita as a business center and a catalyst for a regional small town	
ED 3: Use recreation and tourism as a catalyst for economic development	
ED 4: Enhance Wichita's highly visible "playful" features	
ED 5: Increase the role of Wichita's people in their farms, business owners, and prospective entrepreneurs of all ages	
ED 6: Develop/Promote Wichita's economic infrastructure	

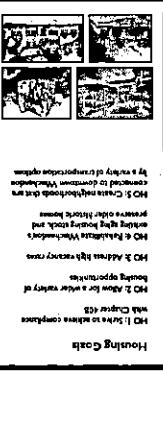
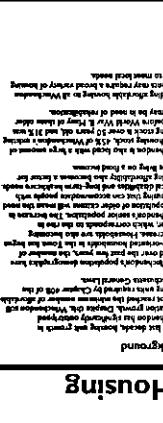
Implementation

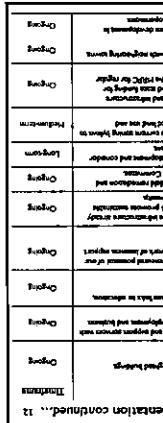
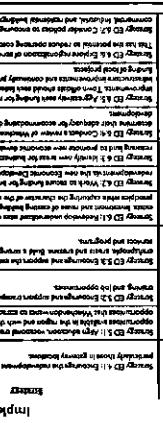
Goal	Strategy	Timeline
ED 1: Ensure regular, ongoing, and effective communication between current and prospective businesses and Town governmental offices	Strategy ED 1.1 Establish an Economic Development Committee to track and address the Town's economic needs and improvements, help implement the Master Plan Economic Development goals.	Short-term
	Strategy ED 1.2: Select information from existing business inventories regarding their level of satisfaction with Wichita as the location for their business and determine what changes are needed in the community and plan ahead for necessary changes or improvements.	Short-term
	Strategy ED 1.3 Encourage establishment of a local business association to give local businesses voice in the community.	Medium-term
	Strategy ED 1.4: Promote and strengthen the Town's Business Development website and business support services	Ongoing
	Strategy ED 1.5 Ensure that permitting processes are transparent, prompt, predictable, and fair, while maintaining a comprehensive development permitting procedure.	Ongoing
ED 2: Relocated and retained downtown Wichita as a business center and a catalyst for a regional small town	Strategy ED 2.1: Perform a retail market study to determine the demand for various types of retail business, and determine if the demand is being met by existing businesses or if there is opportunity for new businesses that are more likely to succeed.	Short-term
	Strategy ED 2.2: Address the high cost of rents in downtown.	Medium-term
	Strategy ED 2.3: Promote smart growth and density within the Town and coordinate discussions to find ways to get both residents and travelers into the downtown, rather than drive through.	Ongoing
	Strategy ED 2.4: Consider updating zoning guidelines for development in areas with characterized worthy of preservation.	Long-term
	Strategy ED 2.5: Promote traffic safety and design in the downtown area, including a traffic safety study through the MURC's Unified Planning Work Program. Consider options for reducing the downtown acreage, such as landlocking and way finding signs and information kiosks for visitors.	Short-term

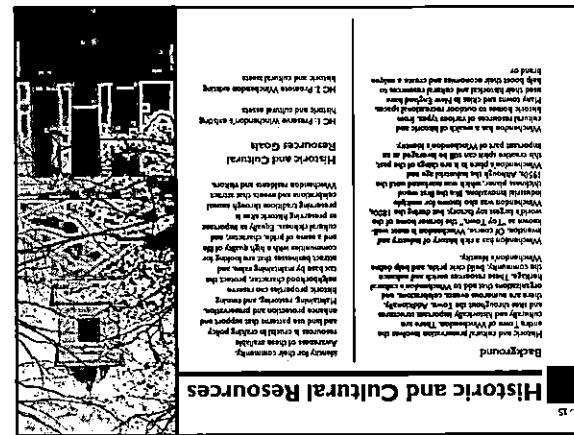
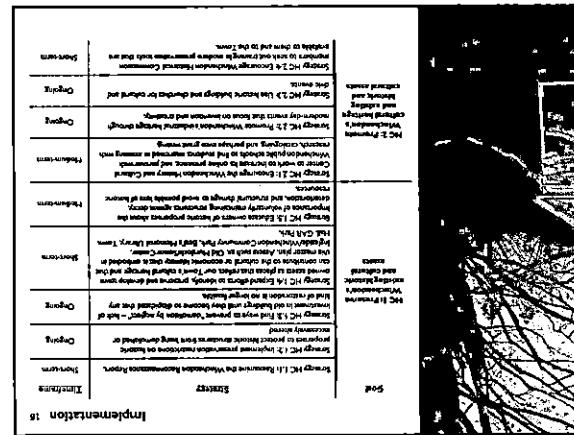
Implementation continued...

Goal	Strategy	Timeline
ED 2: Relocated and retained downtown Wichita as a business center and a catalyst for a regional small town (continued)	Strategy ED 2.6 Improve prominent high-end downtown properties.	Ongoing
	Strategy ED 2.7 Attract residents and visitors to local towns, school and non-profit events and research how other communities have used local events to support their town's economic development.	Ongoing
	Strategy ED 2.8: Engage community to assist in the implementation of the 2014 and the Urban Land Institute's 2004 report, "Opportunity Abounds."	Short-term
	Strategy ED 2.9: Establish efforts to begin branding and place-making efforts in the downtown and signify its status as a distinct place and destination.	Ongoing
	Strategy ED 2.10: Encourage private investment in Wichita's downtown.	Ongoing
ED 3: Use recreation and tourism as a catalyst for economic development	Strategy ED 2.11: Organize stakeholders and form a coalition to work towards a common cause or project.	Short-term
	Strategy ED 2.12: Increase collaboration between local businesses, tourism organizations, and support organizations.	Short-term
	Strategy ED 2.13: Explore incentives and programs as a catalyst for economic development in terms similar to Massachusetts.	Medium-term
	Strategy ED 2.14: Expand efforts to develop and promote recessional opportunities in Wichita.	Ongoing
	Strategy ED 2.15: Promote Wichita's unique natural, cultural, and historical resources and link efforts such as AgriTourism.	Short-term
ED 4: Enhance Wichita's highly visible "playful" features	Strategy ED 4.1: Identify and build a MURC Working Group to build a sustainable fund system in Wichita and our region. 2. Learn from the experiences of other communities who are building a food-based economy and aligns with Massachusetts' 2.0 Strategic Agricultural Commission findings regarding to ensure all is Food Council.	Short-term

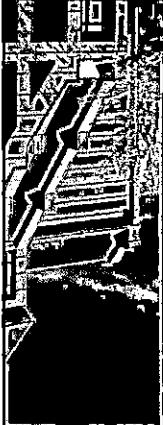
Implementation M		
Implementation N		
Implementation O		
Implementation P		
Implementation Q		
Implementation R		
Implementation S		
Implementation T		
Implementation U		
Implementation V		
Implementation W		
Implementation X		
Implementation Y		
Implementation Z		

Background	
Housing Goals	
Housing Type	
Addressing Needs	
Addressing Income	

Implementation A	
Implementation B	
Implementation C	
Implementation D	



Implementation 20	<p>Proposed to develop a new site at the northern end of the town to accommodate the new school and other facilities.</p> <p>The proposed site is located on the northern side of the town, approximately 2 km from the central business district. The site is currently undeveloped and is suitable for the proposed developments.</p> <p>The proposed developments include:</p> <ul style="list-style-type: none"> A new school building with a capacity of approximately 1,500 students. A new sports complex, including a football pitch, basketball courts, and a swimming pool. A new residential area, consisting of approximately 500 houses. A new commercial area, consisting of approximately 100 commercial units. <p>The proposed developments will provide a significant boost to the local economy and will help to address the current shortage of housing and educational facilities in the town.</p>	
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Services and Facilities Goals	<p>The following table outlines the proposed services and facilities for the town.</p> <table border="1"> <tr> <td>25.1 Education and Training</td><td>Proposed to establish a new vocational training center to provide training in various trades and professions.</td></tr> <tr> <td>25.2 Health Services</td><td>Proposed to establish a new hospital and medical center to provide healthcare services to the town's population.</td></tr> <tr> <td>25.3 Infrastructure</td><td>Proposed to improve the town's infrastructure, including roads, water supply, and waste management systems.</td></tr> <tr> <td>25.4 Social Services</td><td>Proposed to establish a new social services agency to provide support to vulnerable members of the community.</td></tr> <tr> <td>25.5 Environment</td><td>Proposed to establish a new environmental agency to promote sustainable development and protect the town's natural resources.</td></tr> </table> <p>The proposed services and facilities will help to improve the quality of life for the town's residents and support the town's economic development.</p>	25.1 Education and Training	Proposed to establish a new vocational training center to provide training in various trades and professions.	25.2 Health Services	Proposed to establish a new hospital and medical center to provide healthcare services to the town's population.	25.3 Infrastructure	Proposed to improve the town's infrastructure, including roads, water supply, and waste management systems.	25.4 Social Services	Proposed to establish a new social services agency to provide support to vulnerable members of the community.	25.5 Environment	Proposed to establish a new environmental agency to promote sustainable development and protect the town's natural resources.	
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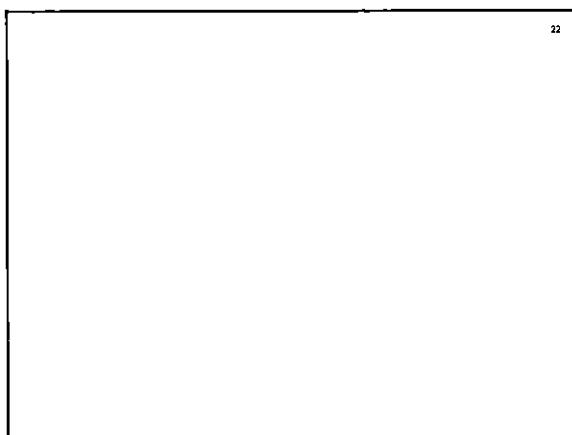
Implementation 18	<p>Proposed to develop a new industrial estate in the southern part of the town to accommodate new businesses and industries.</p> <p>The proposed site is located on the southern side of the town, approximately 3 km from the central business district. The site is currently undeveloped and is suitable for the proposed developments.</p> <p>The proposed developments include:</p> <ul style="list-style-type: none"> A new industrial estate, consisting of approximately 100 industrial units. A new residential area, consisting of approximately 500 houses. A new commercial area, consisting of approximately 100 commercial units. <p>The proposed developments will provide a significant boost to the local economy and will help to address the current shortage of housing and industrial space in the town.</p>	
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Implementation continued...

Goal	Strategy	Timeline
SF 5: Improve the capacity and knowledge of all current and future members of the Board and Committees members	Strategy SF 5.1: Each board and committee in Winchendon Town Council should conduct short purpose, strategies, oppose to expand perspectives and prepare a handbook that details their policies and procedures. Other board sponsored training session to inform new members about their roles and responsibilities. Future each entity should already ongoing training supplemented for all members.	Not determined
SF 6: Continue energy conservation measures under the town's Climate Community designation	Strategy SF 6.1: Winchendon should continue exploring conservation measures and strategies for its municipal structures, as well as consider applying for four competitive grant funds through the Green Communities program.	Ongoing
SF 7: Identify available resources needed for the implementation of this plan	Strategy SF 7.1: Establish a Master Plan Implementation Committee	Short-term





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Health & Wellbeing

Background	Health & Wellbeing Goals
Winchendon's most important asset is its people. Economic success is important but it meanslessness if residents don't have consistent access to food, clothing, housing and to services provided by the town government. Too many people in Winchendon face challenges with one or more of those critical needs.	HW 1: Coordinate with community resources, groups, non-profits to address the issue of food insecurity in Winchendon
Once again, our community must respond to a changing environment. Traditional options for food and medical care are not always available in town. The heating stock is aging and not appropriate for our current demographics. The Winchendon Hospital is a valuable resource. Hospital provide for residents' needs, but only for people who have the means to travel and pay.	HW 2: Improve transportation options for all residents who suffer from a lack of reliable public transportation or medical care because they can't get to them.
On the positive side, we now have a vibrant downtown for a central point to do the most for grocery and retail. Winchendon's growing, and the diversity of its population is health. The food distribution system is established. Winchendon has been successful in applying for grants held by the town. Many citizens are growing awareness of the need for better public transportation to provide Winchendon residents access to other communities.	HW 3: Continue to pursue all means to improve the condition and assessment of housing options.
	HW 4: Financial opportunities for improved connections among Winchendon residents to support each other within and across demographics, particularly seniors, single heads of households with young children, and minorities.
	HW 5: Ensure that all residents are aware of all programs and services available that can make a difference in their quality of life. (See Communication and Engagement Goals)



Jane working on

✓ Jane

Implementation 24		
Goal	Strategy	Timeline
IMP 1: Coordinate with other town resources groups, nonprofits to develop a sense of belonging in Wethersfield		
IMP 2: Improve transportation for all residents who suffer from a lack of access to medical care		
IMP 3: Continue to pursue all means to improve the condition and accessibility of hearing systems		
IMP 4: Provide opportunities for improved connections among town residents to support each other within and across town demographics		
IMP 5: Ensure that all residents are able to access programs and services available to them regardless of their ethnicity or age.		

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Communication & Engagement

Background

Citizen participation is key to ensuring that the Master Plan creates the community that it envisions. Unfortunately, we have recently lost most of the traditional ways for keeping people up to date about what is happening in Wethersfield. The role of the Citizen Council has been particularly hard.

At the same time, important new communication channels have emerged. The availability and use of social media is easier for citizens to utilize and stay informed. Cellphones and social media provide unique potential for better two-way communication between and among citizens and town officials. However, not everyone thinks differently about how and what to communicate and has surfaced new ways of communicating via Zoom meetings and webinars.

The implementation of the Master Plan calls for our town officials to recognize that there have changed by embracing the changes and making them work for us, we can create even greater community engagement, coordinate existing efforts and foster a more cohesive community.

Communication & Engagement Goals

CE 1: adopt new methods for community engagement in Town government using technology where appropriate

CE 2: adopt new methods to facilitate communication across town departments and boards using technology where appropriate

CE 3: work with other towns and with state officials to ensure that the methods we adopt are acceptable under state regulations and reflect best practices in other towns

CE 4: Make broadband available and affordable to all town residents



Implementation 26		
Goal	Strategy	Timeline
CE 1: adopt new methods for community engagement in Town government using technology where appropriate		
CE 2: adopt new methods to facilitate communication across town departments and boards using technology where appropriate		
CE 3: work with other towns and with state officials to ensure that the methods we adopt are acceptable under state regulations and reflect best practices in other towns		
CE 4: Ensure broadband available and affordable to all town residents		

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Implementation

Town Board, Commission, Committees and citizens should see their Master Plan as a living document accompanying the citizen plan, and its implementation as important to their future. Activities can be coordinated by the Board, the town or the citizen's group, as required. The active implementation of the strategy set forth is each of the six chapters.

This section organizes the strategies into ongoing, short-term, medium-term, and long-term processes, and assigns the execution of each approach to one or more Board, Committees, or Committees ("Responsible Actors"), including SCAT where appropriate. In cases where multiple Responsible Actors are assigned, one is designated as the lead.

A listing of those Board, Commissions, or Committees that have been assigned as Responsible Actors is included for reference. Most of these groups are comprised of citizen volunteers (not elected) and need additional resources. The implementation of this plan will include active recruitment and training of citizens to these groups (Strategy SF 4).

A Master Plan of this scope and detail requires project management and oversight. A Master Plan Implementation Committee (MPC) will be established by the Board of Selectmen (BOB) to lead the implementation of the Master Plan. This committee will coordinate and communicate with the Responsible Actors to set up rollbacks for each adopted strategy and will report directly to the BOB. Additionally, Responsible Actors will report their progress directly to the BOB at periodic meetings (Strategy SF 1) and recommend refinements to the plan.

Tracy next mtg

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Boards, Commissions & Committees

AgriBusiness Committee (ABC) to support and promote agriculture and agribusiness in the Town. 8 members, BOB appointed.

Anti-Salvation Army Committee (ASA) and review the analytical data collected through community engagement to address the needs and the annual financial report.

Board of Health (BOH) protects the health of the public and maintains conditions by promoting a healthy community.

Board of Selectmen (BOB) are elected by the voter to serve as the chief policy-making body of the Town and act as the chief executive officer.

Budgetary Planning Committee (BPC) handles finances for water/sewer purchases and other capital projects and makes recommendations to the Town Manager.

Building and Zoning Committee (BZC) 8 members, BOB appointed.

Community Development Committee (CDC) The energy of the members in a team is creating and saving money for the Town by saving energy and reducing waste.

Conservation Committee (CONC) monitors and oversees the protection and enhancement of the natural environment.

Cultural Council (CC) supports community-based programs in the arts, humanities, and sciences.

Economic Development Committee (EDC) monitors and oversees the growth of the local economy by the town treasury.

Master Plan Commission (MPC) investigates the fiscal effects of the town's actions on the fiscal stability of the town, local business, and individual citizens.

Planning Board (PB) is responsible for land use, zoning, and permitting applications and is involved in the preservation of the town's character. PB consists of 5 members, BOB appointed.

Public Safety Committee (PSC) is responsible for the administration and maintenance of the police and fire departments, and the Fire Department's K9 Unit.

School Committee (SC) is responsible for the administration of the town's schools, including the maintenance of facilities, staff, and curriculum.

Top Town Community Partnership (TTCP) Interim project manager, 7 members, BOB appointed.

Whittemore Community Park Committee (WCP) oversees the planning, construction, and maintenance of the park, including grants and individual community improvements.

Wing Working (WW) 7 members, BOB appointed.

Whittemore Student Athlete Academy (WSA) is a team and involves students, staff, and volunteers in sports, fitness, and leadership.

Zoning Board of Appeals (ZBA) hear appeals or consider any zoning ordinance or regulation or Board Policy changes.

Planning Department

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Town Departments

Assessing Departments – interact assessing offices in the Town and the School System. Among the most significant in the state is the recent and substantial reassessment of property values. Other important functions include the collection of property tax revenue and management of local property assets and related expenses. In addition, the department is responsible for securing grant opportunities and management of mobility of funds and ongoing budgeted spending of resources.

Board of Assessors is responsible for assessment of all real estate for tax purposes at least every three years. The Board consists of five members appointed by the Board of Selectmen. It is responsible for maintaining high assessment and fair valuation of real estate, appraisals, and public information. The Board of Assessors also monitors the assessment of real estate by the Board of Tax Appeals.

Building Department issues permits and inspects inspection of buildings, plumbing, gas piping, and zoning in the Town of Whittemere. The Building Department enforces and administers the Uniform Building Code, Massachusetts State Building Code, and the Massachusetts Energy Code. These include the administration of Town Planning Subdivision rules, and the day-to-day payment of site plans fees.

Contractor's License Office is responsible for the issuance and timely filing and resolution of all permits for the Town including Real Estate Tax Exemptions, Transfer Tax Permits, Property Tax and Assessment Appeals, Building Subdivision, Building Permit, and Building Inspection Requests. The Town also handles the administration of Town Planning Subdivision rules, and the day-to-day payment of site plans fees.

Emergency Management – the role of the Emergency Management is providing for the safety of the community. This includes the coordination of resources and information sharing among the various emergency services, the preparation for potential emergency situations, and the mitigation of risks.

Police Department – prepares to respond to emergency situations of any nature for information, advice and assistance. Police also investigate crimes, apprehend offenders, and maintain public order and safety.

Public Health Department – provides a free and open resource library of materials for information, advice and assistance. The library works to improve and encourage literacy, general and lifelong learning.

 <p>Planning and Development: oversees all the Town's land-use planning and development efforts. The department provides the Town Council Board of Appeals, Zoning Board of Adjustment, and Community Improvement Board with professional staff support, and the Town Council's Partnership Committee. It also oversees and administers grant programs and maintains the Town's long-range planning documents, including the Master Plan, the Comprehensive Plan, the Land Use Plan, the Zoning Ordinance, the Building Code, the Town's Environmental Management System, the Energy & Cooling System, the Stormwater Management Plan, and the Water Resource Management Plan. The department also oversees the administration of the Community Development Block Grant (CDBG) and other grant programs.</p> <p>Police Department: - maintains public order and safety, enforces the law, and promotes, develops, and improves community relations.</p> <p>Public Works Department: - consists of several divisions including the Public Works, Street, Solid Waste, Stormwater, and Parks and Recreation departments. The department is responsible for maintaining and improving the physical infrastructure of the Town, including roads, streets, parks, and facilities, providing services such as solid waste collection and disposal, street sweeping, snow removal, and water and wastewater management.</p> <p>Town Clerk: oversees a variety of administrative functions including, election polling and results, voter registration, vital records, marriage and death certificates, and property tax bills. The Town Clerk also oversees the collection of state and federal taxes, including the Town's portion of the State Tax, State income tax, and property tax. Property & Liens Department, which oversees the collection of property taxes, liens, and other debts due to the Town. The Town Clerk also oversees the collection of state and federal taxes, including the Town's portion of the State Tax, State income tax, and property tax. Property & Liens Department, which oversees the collection of property taxes, liens, and other debts due to the Town.</p> <p>Town Manager: serves as the Chief Administrative Officer of the Town, responsible for the day-to-day administration of the Town's operations. Additionally, the Town Manager oversees and administers the Town's financial resources and oversees the Town's zoning, planning, and building departments.</p> <p>Town Hall: - houses both offices of the Town Manager and the Police Department. Located at 100 Main Street, it is the hub of town government. It also houses the Fire Department, the Library, and the Town Clerk's office.</p> <p>Town Hall: - houses both offices of the Town Manager and the Police Department. Located at 100 Main Street, it is the hub of town government. It also houses the Fire Department, the Library, and the Town Clerk's office.</p> <p>Town Hall: - houses both offices of the Town Manager and the Police Department. Located at 100 Main Street, it is the hub of town government. It also houses the Fire Department, the Library, and the Town Clerk's office.</p>	30
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31 Ongoing Efforts – The fundamental tasks that establish the operating environment for the plan	
Strategic	Action/Owner
Strategy ED 1.1 Be proactive about preserving historic structures	ED
Strategy ED 1.1.1 Strategy SP 1: Wachusett should continue exploring conservation measures and strategies for its historical structures as well as apply for historic competitive grant funds through the Great Communities program.	Planning & Development
Strategy ED 1.2 Exchange agriculture as an industry.	ED/TCPWRA, Planning & Development, BOLO/CHS/ORT
Strategy ED 1.2.1 Promote agriculture among town residents about everyday food safety practices.	ED/TCPWRA, Town Manager, Economic & Development
Strategy ED 1.2.2 Promote smart growth and connectivity within the Town and increase circulation to find ways to get both residents and tourists into our downtown.	TCPWRA, Town Manager, Economic & Development
Strategy ED 1.2.3 Improve prominent downtown properties.	ED/TCPWRA, Planning & Development
Strategy ED 1.2.4 Attract residents and visitors to local fairs, school and non-profit events and markets. Have other communities have small local events to support their town's economic developments.	ACCC, PC, TCPWRA, Town Manager, Economic & Development
Strategy ED 1.5 Establish strategy to begin branding and photo-making efforts in the downtown and nearby areas as a distinct place and destination.	ED/CHC/TCPWRA
Strategy ED 2.10 Hold fairs, school and non-profit events to bring people to the village to drive people to and increase the visibility of structures and increase marketing of events, businesses, and businesses for Wachusett.	ACCC, PC, TCPWRA, Town Manager, Economic & Development
Strategy ED 2.12 Work towards increasing business diversity.	ACCC, TCPWRA, Town Manager, Economic & Development
Strategy ED 3.2 Compare all fair offerings to develop and promote recessionary opportunities in Wachusett.	ACCC, TCPWRA, Town Manager, Planning & Development

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Strategic	Action/Owner
Strategy ED 3.3 Promote Wachusett's unique natural, cultural, and historic resources.	ACCC, PC, TCPWRA, Town Manager, Planning & Development
Strategy ED 4.1 Encourage the re-use/re-purposing of high-end buildings, particularly those in gathering locations.	VWA, Town Manager, Planning & Development
Strategy ED 4.1.1 Promote Wachusett's existing municipal and school resources areas and trails.	BOLO/CHS/ORT, PC, TCPWRA
Strategy CH 1.1: Encourage upgrading or replacing failed septic systems and expansion of the sewer system.	EDH, Town Manager, DPW, Planning & Development
Strategy CH 1.3: Protect the quality and quantity of wetland resources by conserving its important wetlands.	CONSOB/Board of Health, DPW
Strategy CH 1.3.1 Protect current and future drinking-water supplies.	BOLO/CONSOB/DPW
Strategy CH 1.3.2 Promote and maintain land management practices to protect rare species, encourage diversity and habitat health.	CONSOB
Strategy CH 1.3.3 Develop a network of neighborhood and school playgrounds.	ED, PC
Strategy CH 1.3.4 Ensure the availability of school buses and other facilities, including a bus stop, where long commutes would be required.	BOLES
Strategy CH 1.3.5 Connect to resources needs of all residents for services and resources, and develop specific programs to meet needs.	BOLES
Strategy CH 1.3.6 Support expansion of agricultural land opportunities.	AC
Strategy CH 4.1 Assess the amount of the Town's natural resources and open space.	BOLO/CONSOB/PC, TCPWRA
Strategy CH 4.4 Monitor necessary assessments and any improvements for existing Town open spaces.	CONSOB/PC

Handwriting practice lines for the word "apple".

Strategic		Actions/Chairs
Strategy ED 2.12: Encourage coordination between local businesses to increase business retention and support businesses.		TTCI, WSA, Town Manager, Planning & Development
Strategy ED 2.4: Leverage and build on WEA's Wickenbend Initiatives to build a sustainable food system in Wickenbend and beyond. Learn from the successes of other communities who are building a food system around their local resources. Strategies for Agricultural Committees, including expanding or creating a Food Council		EDS, Town Manager
Strategy HO 1.1: Create a Housing Production Plan (HPP)		HS, WSA
Strategy HO 3.2: Work with the Safe Routes to School program.		SC
Strategy HC 1.1: Assess the Wickenbend Sustainability Report.		HS, Town Manager, Planning & Development
Strategy HC 1.4: Consider additional efforts to identify, preserve and develop local cultural assets as places where our Town's cultural heritage and traditions are reflected in the cultural and economic identity that is embodied in the master plan. Areas such as Old Portlock Senior Center, Ingleside/Mechanics Community Park, Bell's Memorial Library, Teva Hill, GAN Park.		CC, HS, PC, WCR
Strategy HC 2.6: Encourage Wickenbend Historical Commission members to seek out training in historic preservation topics that are available at State and at the Local level.		HS
Strategy TR 2.1: Analyze available traffic crash data from at least the past three years. Focusing mainly on areas with high crash rates.		CDW, Town Manager
Strategy TR 1.1: Create a publicly accessible map of all measured hazards, commissions and committees to be available online and in print, to help local organizations achieve, reduce duplicate efforts, and promote a more integrated approach to governance.		EDS, Town Manager
Strategy SF 3.2: Expand Information Technology (IT) capabilities.		Town Manager, IT Department
Strategy SF 4.2: Increase two-way communication between citizens and government and ensure opportunities for citizens to provide feedback.		EDS, COGS, Town Manager
Strategy SF 7.1: Establish a Master Plan Implementation Committee		EDS

Strategic		Actions/Chairs
Strategy LU 1.1: Hold a public meeting where boards, departments, departments and the public get together to brainstorm ideas.		EDS, Town Manager
Strategy LU 1.4: Strategy LU 1.5: Strategy ED 4.4: Conduct review of Wickenbend's current zoning bylaws to determine their adequacy for accommodating shared land use and development. Propose updated zoning bylaws and regulations to reflect such		ED
Strategy OS 2.5: Seek to acquire properties to implement transportation gaps and recreational opportunities, such as parks, trails and right-of-way features for public access and mobility.		EDS, PC, TTCI, WSA
Strategy OS 3.4: Identify long-range funding for maintenance and programs.		EDCOP, CPC, Town Manager
Strategy OS 4.1: Provide recreational access to water bodies in town.		ED, WPC
Strategy OS 4.2: Clean up Whiley Pond and develop recreational opportunities at the Pond.		CONCOB, SC, WPC
Strategy ED 1.3: Encourage establishment of a local business association to give local businesses greater voice in the community.		TTCI, WSA, Planning & Development
Strategy ED 1.2: Address the high cost of rents in downtown.		TTCI, Planning & Development
Strategy ED 3.1: Explore commerce and Agriculture as a catalyst for economic development in towns similar to Wickenbend and already road tested.		ACAC, TTCI, MC, CHRA
Strategy HO 5.1: Improve infrastructure and availability.		DPW
Strategy HO 5.2: Pools which to promote the use of the Open Space Residential Development Cluster Development Rules in new residential subdivisions.		CONCOB, DS
Strategy HO 2.3: Encourage development of transit-oriented-growth in multi-family housing complexes.		WCR

Strategic		Actions/Chairs
Strategy HO 2.1: Create incentives for landowners to increase accessibility in upper-floor living spaces.		WHA, WSA, TDS, Planning & Development
Strategy HC 1.5: Educate owners of historic properties about the importance of voluntarily accepting structural repairs, demolition, and structural damage to avoid possible loss of historic resources.		ED
Strategy HC 1.6: Encourage the Wickenbend History and Cultural Center to work to increase safety measures, and perhaps partner with Wickenbend public agencies to find solutions to issues in the building, including energy efficiency and perhaps fire alarms.		ED
Strategy TR 1.1: Create a Comprehensive Circulation Study that will fully identify major roadway areas, safety issues, drainage, stormwater and old growth needs, pavement marking needs.		Town Manager, EDW, Planning & Development
Strategy TR 2.2: Implement traffic calming measures to demonstrate Wickenbend per the 2014 National Traffic Document.		DPW
Strategy TR 3.1: Complete a Trail Master Plan to inventory existing trails and open spaces and to create a Townwide trail network for expansion, management and linking of new properties.		CONCOB, SC, WPC, WCR, Planning & Development
Strategy TR 4.1: Encourage the Town to further investigate the issuance of key leases to the Town, and to make clear bridges a funding priority.		DPW
Strategy TR 4.2: Conduct and evaluate an inventory of culture and identify a mechanism to share, repair, and update structures as needed.		DPW
Strategy SF 4.4: Prepare an optimized organizational flow chart that depicts all municipal departmental relationships and all intergovernmental and external partnerships and outlines which entity oversees them and which entity may appear in.		EDS, Town Finance
Strategy SF 5.1: Increase interaction between Bell's Memorial Library and Old Portlock Senior Center.		Town Manager
Strategy SF 5.2: Create a capital plan for the Old Portlock Senior Center to meet increased growing demand for senior services (including staffing, equipment, and facility improvements).		CPC, Town Manager

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Long Term:

Strategic	Action Owner
Strategy 1F 5.1: Each board and committee in Wachusett's Town Government should evaluate their purpose, strategies, departmental participation and propose a feedback that details their policies and procedures. Offer board-sponsored training sessions to inform new members and promote active participation. Further, each agency should identify ongoing training opportunities for all members.	BOA TMB
Strategy CT 1.3: Extend North Central Pathway and Town trials	CONCURRETTER, WDCP/MRA Planning & Development
Strategy ED 2.2: Consider updating design guidelines for development in areas with characteristics worthy of preservation	HC_EB
Strategy ED 4.3: Identify new areas for business development and consider rezoning tool to promote non-economic development	ED_WRA Town Manager, Planning & Development
Strategy TA 1.3: Strategy HQ 3.3: Have neighbor-hoods equity/democracy, more pedestrian-friendly and improve walkability through construction and rehabilitation of sidewalks	DPAV

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Additional strategies from new Chapters will most likely extend onto this page

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