

ATTENTION CONSUMERS OF USED CARS

The Massachusetts Used Car Warranty Law, M.G.L.Chp. 90 Sec. 7 N1/4 protects consumers who have problems with their used vehicle.

UNDER THE LAW, YOU HAVE A RIGHT TO A REFUND IF:

(a) a defect that impairs safety or use arose during the warranty period;

AND

(b) the defect continued to exist or has recurred during the warranty period after either:

- 1. three or more repair attempts for the same defect or**
- 2. being out of service after being returned for repair for any defect for a cumulative total of more than ten business days.**

IF THE DEALER DOES NOT ISSUE A REFUND, YOU HAVE A RIGHT TO HAVE YOUR CASE DECIDED BY A STATE-CERTIFIED ARBITRATOR IF YOU APPLY WITHIN SIX MONTHS AFTER THE DELIVERY OF THE VEHICLE. FOR MORE INFORMATION, REFER TO THE USED CAR WARRANTY LAW INFORMATION PROVIDED WITH YOUR OWNERSHIP MATERIALS, OR CONTACT:

**Office of Consumer Affairs and Business Regulation
Ten Park Plaza, Suite 5170
Boston, MA 02116**

Used Car Warranty Law Information: 617.973.8787 or 888.283.3757 Department of the Attorney General: 617.727.8400