

Understanding How to File Point32Health Dental Claims

Point32Health Dental is one of the newest products to join our commercial portfolio of health and well-being programs and services.

Point32Health Dental has an extensive local, regional and national PPO network. That network is also known as the Dominion National Choice Dental Network which includes dental providers who participate in the DenteMax and the Connection Dental PPO networks.

Point32Health Dental plans allow members to receive care and services from any dentist regardless of whether they participate in our PPO Choice Dental Network or not. As such, some services will be considered in-network while others are out-of-network.

In-Network Providers: If a dental office is **in-network**, they will complete all the necessary paperwork and submit the claim.

Out-of-Network Providers: If a member receives care at a dental office that is **out-of-network**, the provider may require payment for the services upfront. Members may then complete and submit the ADA Dental Claim Form to be reimbursed for the cost of the covered portion(s) of the bill. **Many out-of-network dental offices are willing to assist members with completing the ADA Dental Claim Form or file the claim on behalf of the member.**

For Dental Providers

Service line: 877-379-4305

Fax Number: 833-517-1939

Submit Claims to:

Point32Health Dental
P.O. Box 211424
Eagan, MN 55121

Electronic Submission:

Payer ID P3201

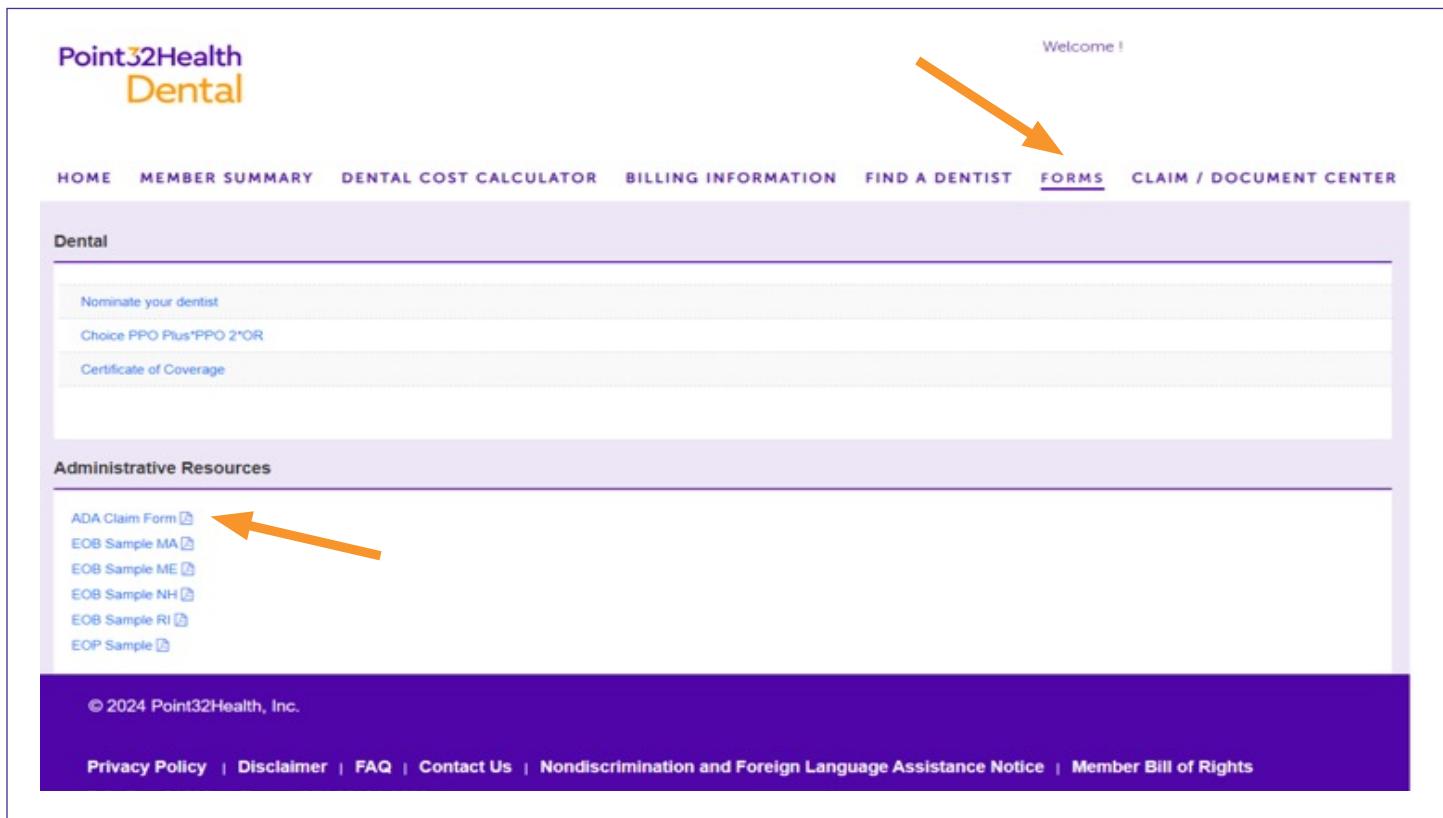
- **Want to join our network?** Any out-of-network provider who is interested in joining the Point32Health Dental network should contact the provider service line at **877-379-4305**.

Member Tips: Out-of-network Claims Submission

1. Review your dental benefits
2. Bring your Point32Health Dental ID card and an ADA dental claim form to your dentist
3. Complete the form and be sure your personal information is correct
4. Attach supporting documentation (examples: itemized bills, receipts, X-rays, and treatment plans as needed)
5. Verify signatures and authorizations
6. Send the completed form and supporting documentation to:

Dominion National
P.O. Box 211424
Eagan, MN 55121
Fax Number: 833-517-1939

Point32Health Dental members can also access the ADA dental claim form from their secure portal account
point32health.org/dental-login



The screenshot shows the Point32Health Dental member portal. At the top, there is a navigation bar with links: HOME, MEMBER SUMMARY, DENTAL COST CALCULATOR, BILLING INFORMATION, FIND A DENTIST, FORMS (which is underlined and highlighted with an orange arrow), and CLAIM / DOCUMENT CENTER. The word "Welcome!" is also visible. Below the navigation bar, there are two main sections: "Dental" and "Administrative Resources". The "Dental" section contains links for "Nominate your dentist", "Choice PPO Plus*PPO 2*OR", and "Certificate of Coverage". The "Administrative Resources" section contains links for "ADA Claim Form" (which is highlighted with an orange arrow), "EOB Sample MA", "EOB Sample ME", "EOB Sample NH", "EOB Sample RI", and "EOP Sample". At the bottom of the page, there is a copyright notice: "© 2024 Point32Health, Inc." and a footer with links: "Privacy Policy", "Disclaimer", "FAQ", "Contact Us", "Nondiscrimination and Foreign Language Assistance Notice", and "Member Bill of Rights".

The Point32Health Dental Member Service Team is available at **866-615-4963** (M-F 8am-6pm, ET) for assistance.