

Community Matters

The RSC links residents with community-based services to maintain and improve their quality of life. The Resident Service Coordinator works collaboratively with residents and local resources to build healthier, stronger communities.



WINCHENDON HOUSING AUTHORITY

108 Ipswich Drive
Winchendon, MA 01475

Phone: 978-297-2280 x304

Fax: 978-297-0922

Daira Marciano-Ferrer (RSC)
Resident Service Coordinator

dmarcano@winha.org

Hours of Operation:
Monday-Friday 8:00am to 4:00pm

Seasonal Hours:
Monday-Thursday 7:30am to 4:00pm
and Friday 7:30am to 12:00pm



Resident Services Program



Phone: 978-297-2280

The Winchendon Housing Authority's Resident Services Program is for all family & elderly residents and is free of charge.

The Resident Service Coordinator's role is to accurately assess and identify residents' assets and needs to connect them effectively to resources and help them set personal goals.

The Resident Service Coordinator's goal is to help residents, of the WHA Community thrive.

The Resident Service Coordinator uses an approach of working with resident's one-on-one to help each resident meet their individual needs and goals as independently as possible.

You and the Resident Service Coordinator will become a team in gaining access to services and programs offered in the community.

All decisions regarding the programs and services offered are the choice of the resident.

RESIDENT SERVICES

- * Assistance with obtaining home health care and homemaking services.**
- * Reading and understanding medical bills, Medicare/ Medicaid entitlements, and prescription benefits.**
- * Guidance with enrolling in benefit programs such as transportation, EBT-food stamps, summer camp, and other community programs.**
- * Regularly planned presentations and programs on a wide variety of topics.**
- * Planned opportunities for resident socialization.**

