

Application for Adjustment or Abatement
Of Water and/or Sewer Charges

Town of Winchendon
Water and Sewer Commissioners
109 Front Street
Winchendon, MA 01475

FEB 25 '20 AM 11:46

I, _____ of 42 Spruce St, Winchendon, MA 01475
(Your Name) (Complete Address)

Phone number: _____

(Account Number & Bill Number)

(Service Address If Different)

Request an adjustment or abatement for the billing period 02/10/2020 due to
reason stated below. (Date of Bill)

Customers who file requests for adjustments or abatements are required to have and maintain their accounts in good standing, including and making payment on any contested bill when due. The request for an adjustment or abatement must be received in the Office of the Town of Winchendon Water and Sewer Commissioners (Town Manager's Office) within 30 days of the date of the bill in dispute.

If any required payment is not made prior to or on the date that the bill is due, interest will accrue on any amount due over 30 days old; regardless as to whether it is being contested or not.

(Please check the type of adjustment/abatement)

Adjustment of sewer charges only for:

- Initial filling or complete re-filling of a swimming pool.
- Initial filling pertains to a brand new pool being installed.
 - Complete refilling pertains to the pool being damaged, and needs to be emptied to be repaired.
 - The customer must submit an abatement application, statement in writing as to the capacity of the pool and the bill number and date of the bill in which the initial filling occurred.
 - A request for an adjustment must be made within 30 days of the date of the bill in dispute on which the charge is made. There must be an approved pool permit on file with the Building Department. ***This adjustment does not apply to seasonal refilling or topping off of swimming pools.***

FEB 25
she moved
in.

Abatement of water and sewer charges for:

- A significant water leak that resulted in the usage of a large volume of water. The criteria for submitting an application for an abatement are:
- The owner must submit a Sewer Abatement Plumbers Verification form as to the cause of the condition, signed by a licensed plumber having personal knowledge of the facts, and a copy of the repair bill.
 - The abatement application must be submitted within 10 days of the plumbers invoice date.
 - The water portion of the account must remain in good standing throughout the abatement process.

**Town of Winchendon Sewer Abatement
Plumber Verification**

I, _____
(Plumber's Name) (Trade Name, if Different)

(Plumber's Address)

Have repaired a leak at _____
(Customer's Address)

for _____ on _____
(Customer's Name) (Date of Repair)

Please check all that apply:

- I hereby verify that water usage from that leak did not enter the Town's Sewer System.

- It is my professional opinion the water usage resulting from this plumbing problem resulted in water usage of _____.

- Please add any other additional information you feel is applicable to this incident. (Please use additional paper if necessary)

Plumber's Signature _____

License Number _____

Telephone Number _____

NOTE: Due to the Town incurring a cost to treat the wastewater, sewer abatements will not be granted if the water from the leak enters the wastewater system. If the water from the leak does not drain into the wastewater system, an abatement on the sewer portion of the bill will be considered for the amount of water consumed during the leak.

Abatement of water and sewer charges for:

Reason owner feels abatement should be granted

Information to support this application (Please attach additional sheets if necessary):

My house has been unoccupied since October 2019. On January 12th, my nephew checked on the house and discovered a severe leak in the laundry room. The water was turned off on the 12th and the leak was repaired on the 13th by my niece's husband. Between the meter's readings 10/02/2019 and 01/02/2020, there was no legitimate use of water, the leaked water didn't enter the sewer system.

Bill Number: _____ Bill Amount: 579.19

Customer Signature _____ Date: 02/19/2020

Please attach any other supporting documentation. none
Please attach Sewer Abatement Plumber Verification. none

Recommendation of the Public Works Director:

APPROVE \$ 349.39 DISAPPROVE
sewer abatement, only.

Is the niece's husband a lic plumber?
There is no proof of a leak or repair?

Public Works Director  Date: 2-25-2020



02/25/2020 11:56
9734cbre

|Town of Winchendon, MA
|UB Consumption History Report

|P 1
|utdmnding

Account #	Service	Man	Meter #	Customer Cd	Name Read Date	By	Bill#	Parcel Curr	Read	Usage Repl	Usage	Location Billed Usage	Charge Amt Billed Amt	Status Days
1839				691				5B2-71				42 SPRUCE		CURRENT
1WATER	1	MM	36157447	A	01/02/2020		61884	22,190		4,351	0	4,351	229.30	92
1WATER	1	MM	36157447	A	10/02/2019		59881	17,839	598		0	598	579.19	97
1WATER	1	MM	36157447	A	06/27/2019		57880	17,241	148		0	148	31.52	86
1WATER	1	MM	36157447	A	04/02/2019		55869	17,093	114		0	114	79.54	82
1WATER	1	MM	36157447	A	01/10/2019		53865	16,979	81		0	81	7.80	101
1WATER	1	MM	36157447	A	10/01/2018		51837	16,898	353		0	353	19.93	90
1WATER	1	MM	36157447	A	07/03/2018		49812	16,545	919		0	919	6.01	92
1WATER	1	MM	36157447	A	04/02/2018		47790	15,626	1,230		0	1,230	15.41	90
1WATER	1	MM	36157447	A	01/02/2018		45799	14,396	1,069		0	1,069	4.27	92
1WATER	1	MM	36157447	A	10/02/2017		43789	13,327	1,336		0	1,336	122.48	90
1WATER	1	MM	36157447	A	07/05/2017		41787	11,991	867		0	867	64.82	89
1WATER	1	MM	36157447	A	04/04/2017		39807	11,124	831		0	831	163.84	92
1WATER	1	MM	36157447	A	01/04/2017		37828	10,293	1,444		0	1,444	56.34	93
1WATER	1	MM	36157447	A	10/03/2016		35843	8,849	1,353		0	1,353	142.43	90
1WATER	1	MM	36157447	A	07/07/2016		33857	7,496	2,022		0	2,022	70.41	93
1WATER	1	MM	36157447	A	04/04/2016		31892	5,474	3,162		0	3,162	177.94	88
1WATER	1	MM	36157447	A	10/07/2015		29933	2,312	2,312		8	2,320	45.69	94
1WATER	1	MM	36157447		06/04/2015		29933	106,028	8		8	0	115.56	180
1WATER	1	MM	36529824	A	04/06/2015		27960	106,020	103,570		0	103,570	42.05	125
1WATER	1	MM	36529824	A	10/06/2014		25990	2,450	1,850		0	1,850	109.03	59
1WATER	1	MM	36529824	A	04/02/2014		24011	600	570		0	570	73.07	182
													189.27	187
													68.46	144
													177.36	
													102.31	
													264.93	
													160.00	
													414.41	
													117.39	
													304.19	
													304.19	
													4,940.29	
													12,781.04	
													88.25	
													228.80	
													27.19	
													70.84	

** END OF REPORT - Generated by Carlene Breen **



Town of Winchendon

109 Front St. Dept. 2,
Winchendon, MA 01475
(978) 297-0170

WATER & SEWER BILL

Customer Copy

BILL IS DUE IN 30 DAYS

Keep this portion for your records

Customer				Service Address 42 SPRUCE ST			
Bill Number 61884	Bill Date 02/10/2020	Customer Number 691	Account Number 1839		Due Date 03/12/2020		
Description	Current Read Date	Previous Read Date	Current Meter Read	Previous Meter Read	Read Code	Usage	Charge
WATER	01/02/2020	10/02/2019	22190	17839	A	4351	229.30
SEWER	01/02/2020	10/02/2019					349.39
STATE ASSESSMENT	02/04/2020	08/06/2019					.50
Last Payment Amt 79.64		Last Payment Date 01022020		Prior Balance .00		Interest / Penalty .00	
				Current Charges 579.19		Account Balance \$579.19	
Town Hall Hours: M - 8:00 am - 6:00 pm, Tues - Thurs 8:00 am - 5:00 pm				Interest and Penalty added after 03/12/2020			

The annual Consumer Confidence Report is available at www.townofwinchendon.com/DPW/CCR
 The \$0.50 st. assessment fee is for 2 quarters; was not charged Nov.
 Meter tampering charge is \$3,000.

USAGE RATES		* READ CODE:
Water Rate	5.27 / 100	A ACTUAL READ
Sewer Rate	8.03 / 100	E ESTIMATED READ
		F FINAL READ

Subject to interest & suspension of service if not paid within 30 days of billing date.
 Interest: 14% per annum on unpaid balance thereafter.

Consumption billed in cubic feet.
 1 CU. FT. = 7.48 Gallons

✂ Detach and return this portion with your payment ✂



Town of Winchendon

109 Front St. Dept. 2,
Winchendon, MA 01475
(978) 297-0170

WATER & SEWER BILL

REMIT PORTION

Please write your Bill Number on your check and enclose this portion of bill with your payment.
Make checks payable to: Town of Winchendon

Customer				Service Address 42 SPRUCE ST		
Bill Number 61884	Bill Date 02/10/2020	Customer Number 691	Account Number 1839		Prior Balance 0.00	
		Shut Off Date		Past Due Interest 0.00	Current Charges 579.19	
				Due Date		Account Balance
				03/12/2020		\$579.19

LIN, JING
 42 SPRUCE ST
 WINCHENDON, MA 01475

24-Hour On-line Payments:
www.unitaxonline.com
 Mastercard, Discover

Amount Paid

Bad Check Charge: \$25.00 per check

