

Application for Adjustment or Abatement
Of Water and/or Sewer Charges

Town of Winchendon
Water and Sewer Commissioners
109 Front Street
Winchendon, MA 01475

I, Michael Quinn of Clark Memorial YMCA 155 Central St
(Your Name) (Complete Address)

Phone number: 978-297-9622

Act# 0272 Bill# 79132
77064
(Account Number & Bill Number)

(Service Address If Different)

Request an adjustment or abatement for the billing period 5/18/22 to 3/14/22 due to
reason stated below. (Date of Bill)

Customers who file requests for adjustments or abatements are required to have and maintain their accounts in good standing, including and making payment on any contested bill when due. The request for an adjustment or abatement must be received in the Office of the Town of Winchendon Water and Sewer Commissioners (Town Manager's Office) within 30 days of the date of the bill in dispute.

If any required payment is not made prior to or on the date that the bill is due, interest will accrue on any amount due over 30 days old; regardless as to whether it is being contested or not.

(Please check the type of adjustment/abatement)

Adjustment of sewer charges only for:

- Initial filling or complete re-filling of a swimming pool.
- o Initial filling pertains to a brand new pool being installed.
 - o Complete refilling pertains to the pool being damaged, and needs to be emptied to be repaired.
 - o The customer must submit an abatement application, statement in writing as to the capacity of the pool and the bill number and date of the bill in which the initial filling occurred.
 - o A request for an adjustment must be made within 30 days of the date of the bill in dispute on which the charge is made. There must be an approved pool permit on file with the Building Department. *This adjustment does not apply to seasonal refilling or topping off of swimming pools.*

Abatement of water and sewer charges for:

- A significant water leak that resulted in the usage of a large volume of water. The criteria for submitting an application for an abatement are:

- o The owner must submit a Sewer Abatement Plumbers Verification form as to the cause of the condition, signed by a licensed plumber having personal knowledge of the facts, and a copy of the repair bill.
- o The abatement application must be submitted within 10 days of the plumbers invoice date.
- o The water portion of the account must remain in good standing throughout the abatement process.

NOTE: Due to the Town incurring a cost to treat the wastewater, sewer abatements will not be granted if the water from the leak enters the wastewater system. If the water from the leak does not drain into the wastewater system, an abatement on the sewer portion of the bill will be considered for the amount of water consumed during the leak.

Abatement of water and sewer charges for:

Reason owner feels abatement should be granted

Information to support this application (Please attach additional sheets if necessary):

Broken pipe was below the building in the crawl space. Water did not go into any sewer or drainage but rather into the ground.

See email from Brian Croteau regarding numbers for abatement. Also see attached Repair bill from Robichaud Plumbing

Bill Number: 79132
77064 Bill Amount: 18,645.75
5,791.75

Customer Signature [Signature] Date: 6/28/2022

Please attach any other supporting documentation.
Please attach Sewer Abatement Plumber Verification.

Recommendation of the Public Works Director: 16,894.10

APPROVE \$ 13,623.41 ^{← Sewer only} DISAPPROVE

Water did not go in sewer; went into crawl space under pool

Public Works Director [Signature] Date: 7-4-22

Town of Winchendon Sewer Abatement
Plumber Verification

I, JOHN R. ROBICHAUD ROBICHAUD PLUMBING SERVICE
(Plumber's Name) (Trade Name, if Different)

174 WINCHENDON ROAD ROYALSTON MA. 01368
(Plumber's Address)

Have repaired a leak at W.P. CLARK MEMORIAL YMCA
155 CENTRAL ST. WINCHENDON, MA. 01475
(Customer's Address)

for W.P. CLARK MEM. YMCA on 6-15-22
(Customer's Name) (Date of Repair)

Please check all that apply:

I hereby verify that water usage from that leak did not enter the Town's Sewer System.

It is my professional opinion the water usage resulting from this plumbing problem resulted in water usage of
EST. 103,000

Please add any other additional information you feel is applicable to this incident. (Please use additional paper if necessary)

WATER LEAK UNDER MAIN BUILDING WAS UNDETECTABLE
UNTIL EXTENSIVE EXPLORATION OF CRAWL SPACE UNDER
MAIN BUILDING.

Plumber's Signature [Signature]

License Number JP 23440

Telephone Number 978-297-3555

2851-00-100
2851-11-375

RPS

Robichaud

PLUMBING SERVICE

174 Winchendon Road
Royalston, MA 01368
978-297-3555



License #23440

BILL TO:

W.P. CLARK MEMORIAL YMCA
155 CENTRAL STREET
WINCHENDON, MA. 01475

6-15-22

① REPAIR/REPLACE WATER
PIPING FOR GROUND LEVEL
WATER BUBBLE/BOTTLE
FILLING STATION W/WATER
FILTER

② ACTIVATE FIELD HOUSE
WARMING ROOM BATHROOMS

DESCRIPTION	AMOUNT
MATERIALS SUPPLIED BY OWNER	
<u>BUBBLER RE-PIPING</u>	
6.0 - HOURS @ \$125.00 PER HR. 6-15-22	\$ 750.00
6.0 - HOURS @ \$125.00 PER HR. 6-16-22	\$ 750.00
<u>TOTAL</u>	\$ 1500.00
<u>FIELD HOUSE REPAIRS</u>	
3.0 - HOURS LABOR @ \$125.00 PER HOUR	\$ 375.00
<u>TOTAL</u>	\$ 1875.00

ENTERED

JUN 22 2022

BY: LM

RECEIVED
6/21/22
SAL

THANK YOU!

TOTAL \$1875.00

Town of Winchendon
 109 Front St. Dept. 2,
 Winchendon, MA 01475
 (978) 297-0170

2841-03

WATER & SEWER BILL

Customer Copy

BILL IS DUE IN 30 DAYS

Keep this portion for your records

Customer CLARK MEMORIAL				Service Address 155 CENTRAL ST			
Bill Number 77064	Bill Date 03/14/2022	Customer Number 100278	Account Number 0272		Due Date 04/18/2022		
Description	Current Read Date	Previous Read Date	Current Meter Read	Previous Meter Read	Read Code	Usage	Charge
WATER	01/10/2022	10/05/2021	526500	491400	A	35100	2,109.51
SEWER	01/10/2022	10/05/2021					3,681.99
STATE ASSESSMENT	03/09/2022	11/16/2021					.25
POSTED 3/16/22 GAK			APPROVED [Signature]		RECEIVED 3/16/22 JB		
Last Payment Amt 1,633.75	Last Payment Date 12/14/2021	Prior Balance .00	Interest / Penalty .00	Current Charges 5,791.75	Account Balance \$5,791.75		
Town Hall Hours: M - 8:00 am - 6:00 pm, Tues - Thurs 8:00 am - 5:00 pm				Interest and Penalty added after 04/18/2022			

30733

Payment
 791.75
 104.90
 2.39
 899.04

9.04

USAGE RATES
 Water Rate 6.01 / 100
 Sewer Rate 10.49 / 100

* READ CODE:
 A ACTUAL READ
 E ESTIMATED READ
 F FINAL READ



Town of Winchendon
Post Office Box 2,
Winchendon, MA 01475
(978) 297-0170

2841-03

WATER & SEWER BILL

Customer Copy

BILL IS DUE IN 30 DAYS

Keep this portion for your records

Customer CLARK MEMORIAL				Service Address 155 CENTRAL ST			
Bill Number 79132	Bill Date 05/18/2022	Customer Number 100278	Account Number 0272		Due Date 06/20/2022		
Description	Current Read Date	Previous Read Date	Current Meter Read	Previous Meter Read	Read Code	Usage	Charge
WATER	05/09/2022	01/10/2022	639500	526500	A	113000	6,791.30
SEWER	05/09/2022	01/10/2022					11,853.70
STATE ASSESSMENT	05/10/2022	03/09/2022					.25
RECEIVED 5/23/22 SAR			POSTED 6/13/22 SAR				
Last Payment Amt 5,791.75	Last Payment Date 04/22/2022	Prior Balance .00	Interest / Penalty 7.15	Current Charges 18,645.25	Account Balance \$18,652.40		
Town Hall Hours: M - 8:00 am - 6:00 pm, Tues - Thurs 8:00 am - 5:00 pm				Interest and Penalty added after 06/20/2022			

APPROVED
[Signature]

USAGE RATES
Water Rate 6.01 / 100
Sewer Rate 10.49 / 100
* READ CODE:
A ACTUAL READ
E ESTIMATED READ
F FINAL READ

Thank You
Brian Croteau
Public Works Director
Town of Winchendon
Tel. - 978-297-5411
Fax - 978-297-5403



owing

Water & Sewer Bill Issues

Brian Croteau <bcroteau@townofwinchendon.com>

Thu 6/9/2022 3:39 PM

To: Mike Quinn <m.quinn@clarkymca.org>

Cc: Brittany Ellis <BELLis@townofwinchendon.com>

Mike,

Please find attached form for water and sewer abatement. Please fill out form in entirety. I have narrowed the numbers down to the following below. They need to go to the Board of Selectment for approval.

May

April Billing

Water- 113,000 CF @ 6.01 = \$6,791.30 \rightarrow \$7,751.14

Sewer - 9,150 CF @ 10.49 = \$959.84
corrected \uparrow

March

January Billing

Sewer - 9,150 CF @ \$10.49 = 959.84 Credit on April bill.

Original bill amount: \$18,645.25 . New Bill Amount is \$ 6,791.30

18,652.40

MAY

18,652.40 - Bill

- 7,751.14 New charges

10,901.26 May Abatement

MARCH 5,791.75 Bill

3,069.60 New charges

2,722.15 MARCH ABATEMENT

Total Abatement Requested

10,901.26

2,722.15

\$ 13,623.41

Thank You

Brian Croteau

Public Works Director

Town of Winchendon

Tel. - 978-297-5411

Fax - 978-297-5403

