

Application for Adjustment or Abatement
Of Water and/or Sewer Charges

Town of Winchendon.
Water and Sewer Commissioners
109 Front Street
Winchendon, MA 01475

I, Nancy Macomber of 215 Central Street, Winchendon
(Your Name) (Complete Address)

Phone number: (978) 297-1585

Account 0284; Bill 75003 Same
(Account Number & Bill Number) (Service Address If Different)

Request an adjustment or abatement for the billing period 11/24/2021 due to
reason stated below. (Date of Bill)

Customers who file requests for adjustments or abatements are required to have and maintain their accounts in good standing, including and making payment on any contested bill when due. The request for an adjustment or abatement must be received in the Office of the Town of Winchendon Water and Sewer Commissioners (Town Manager's Office) within 30 days of the date of the bill in dispute.

If any required payment is not made prior to or on the date that the bill is due, interest will accrue on any amount due over 30 days old; regardless as to whether it is being contested or not.

(Please check the type of adjustment/abatement)

Adjustment of sewer charges only for:

- Initial filling or complete re-filling of a swimming pool.
 - o Initial filling pertains to a brand new pool being installed.
 - o Complete refilling pertains to the pool being damaged, and needs to be emptied to be repaired.
 - o The customer must submit an abatement application, statement in writing as to the capacity of the pool and the bill number and date of the bill in which the initial filling occurred.
 - o A request for an adjustment must be made within 30 days of the date of the bill in dispute on which the charge is made. There must be an approved pool permit on file with the Building Department. *This adjustment does not apply to seasonal refilling or topping off of swimming pools.*

Abatement of water and sewer charges for:

- A significant water leak that resulted in the usage of a large volume of water. The criteria for submitting an application for an abatement are:
 - o The owner must submit a Sewer Abatement Plumbers Verification form as to the cause of the condition, signed by a licensed plumber having personal knowledge of the facts, and a copy of the repair bill.
 - o The abatement application must be submitted within 10 days of the plumbers invoice date.
 - o The water portion of the account must remain in good standing throughout the abatement process.

Town of Winchendon Sewer Abatement
Plumber Verification

I, JOHN R. ROBICHAUD ROBICHAUD PLUMBING SERVICE
(Plumber's Name) (Trade Name, if Different)

174 WINCHENDON ROAD, ROYALSTON MA. 01368
(Plumber's Address)

Have repaired a leak at 215 Central Street, Winchendon
(Customer's Address)

for Nancy Macomber on 12-3-21
(Customer's Name) (Date of Repair)

Please check all that apply:

- I hereby verify that water usage from that leak did not enter the Town's Sewer System.
- It is my professional opinion the water usage resulting from this plumbing problem resulted in water usage of _____.
- Please add any other additional information you feel is applicable to this incident. (Please use additional paper if necessary)

KOHLER TOILET HAD A MALFUNCTIONING FILL VALVE
WHICH WOULD CAUSE WATER LEAKAGE NOT EASILY
DETECTABLE.

Plumber's Signature [Signature]

License Number JP 23440

Telephone Number 978-297-3555

NOTE: Due to the Town incurring a cost to treat the wastewater, sewer abatements will not be granted if the water from the leak enters the wastewater system. If the water from the leak does not drain into the wastewater system, an abatement on the sewer portion of the bill will be considered for the amount of water consumed during the leak.

Abatement of water and sewer charges for:

Reason owner feels abatement should be granted

Information to support this application (Please attach additional sheets if necessary):

Owner was unaware of toilet malfunction causing extreme high bill.

Bill Number: 75003 Bill Amount: \$1,063.⁵¹

Customer Signature Nancy K. Humber Date: 1-4-2022

Please attach any other supporting documentation.
Please attach Sewer Abatement Plumber Verification.

Recommendation of the Public Works Director:

APPROVE \$ _____ DISAPPROVE

Water went into sewer and had to be treated at Wastewater plant

Public Works Director [Signature] Date: 3-2-22



Town of Winchendon
 109 Front St. Dept. 2,
 Winchendon, MA 01475
 (978) 297-0170

WATER & SEWER BILL

Customer Copy

BILL IS DUE IN 30 DAYS

Keep this portion for your records

Customer MACOMBER NANCY				Service Address 215 CENTRAL ST			
Bill Number 75003	Bill Date 11/24/2021	Customer Number 100290	Account Number 0284	Due Date 12/28/2021			
Description	Current Read Date	Previous Read Date	Current Meter Read	Previous Meter Read	Read Code	Usage	Charge
WATER	10/05/2021	07/01/2021	17673	14229	A	6444	387.28
SEWER	10/05/2021	07/01/2021					676.98
STATE ASSESSMENT	11/16/2021	08/05/2021					.26
Last Payment Amt 240.66		Last Payment Date 08232021		Prior Balance .00		Interest / Penalty 0.00	
				Current Charges 1,063.51		Account Balance \$1,063.51	
Town Hall Hours: M - 8:00 am - 6:00 pm, Tues - Thurs 8:00 am - 5:00 pm				Interest and Penalty added after 12/28/2021			

USAGE RATES		READ CODE	
Water Rate	6.01 / 100	A	ACTUAL READ
Sewer Rate	10.49 / 100	E	ESTIMATED READ
		F	FINAL READ

Subject to interest & suspension of service if not paid within 30 days of billing date.
 Interest: 14% per annum on unpaid balance thereafter.
 Consumption billed in cubic feet.
 1 CU. FT. = 7.48 Gallons

✂ Detach and return this portion with your payment ✂



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 109 Front St. Dept. 2,
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WATER & SEWER BILL

REMIT PORTION

Please write your Bill Number on your check and enclose this portion of bill with your payment. Make checks payable to: Town of Winchendon

Customer MACOMBER NANCY				Service Address 215 CENTRAL ST			
Bill Number 75003	Bill Date 11/24/2021	Customer Number 100290	Account Number 0284	Prior Balance 0.00			
Shut-Off Date		Past Due Interest 0.00		Current Charges 1063.51			
		Due Date 12/28/2021		Account Balance \$1,063.51			

MACOMBER NANCY
 215 CENTRAL STREET
 WINCHENDON, MA 01475

24-Hour On-line Payments:
www.unitaxonline.com
 Mastercard, Discover

Amount Paid

Bad Check Charge: \$25.00 per check



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IMPORTANT
 WATER & SEWER BILL
 ENCLOSED

MACOMBER NANCY
 215 CENTRAL STREET
 WINCHENDON, MA 01475